

Rheaply Accessibility Conformance Report

2025 | Based on the ITI VPAT® Version 2.5 (Revised February 2025)



Overview

This report reflects the accessibility evaluation of Rheaply's core web application as of May 2025, tested against WCAG 2.1 Level AA success criteria.

Name of product/version

Rheaply Platform (Circulate)

Report date

May 2025

Product description

Rheaply's circularity platform helps organizations manage, share, and repurpose physical assets through inventory and marketplace tools. The web-based application enables users to create listings, manage exchanges, track financial and impact data, and support reuse initiatives across teams and locations.

Contact Information

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Evaluation Methods Used

This Accessibility Conformance Report was developed in accordance with the [W3C Website Accessibility Conformance Evaluation Methodology \(WCAG-EM\)](#). Rheaply's evaluation combined **manual testing**, **automated scanning**, and **assistive technology testing** to assess conformance with WCAG 2.1 Level AA success criteria.

Testing was conducted across multiple browsers and platforms to ensure a consistent and inclusive experience for users with diverse needs.

The following tools and technologies were used as part of the evaluation:

- **Desktop browsers:** Google Chrome, Mozilla Firefox
- **Assistive technologies:** VoiceOver, NVDA, JAWS
- **Accessibility testing tools:** Lighthouse, W3C Validator, Manual testing

A **representative sample** of key pages and components was selected to reflect the primary user flows and interactive patterns within the Rheaply platform, including: Login, Homepage, Manage listings, Multi-create, Manage offers (buyer), Offer side panel, Reports (Internal reuse), Create listing, Browse all, Messages, Listing details.

All findings were validated collaboratively by Rheaply's Design, Engineering, and QA teams to ensure accuracy, alignment with accessibility best practices, and traceability for remediation and continuous improvement.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standards/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 (U.S.)	Aligned (via WCAG 2.1 AA)
EN 301 549 (EU)	Aligned (via WCAG 2.1 AA)

Terms

The terms used in the Conformance Level information are defined as follows:

Supports: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

Partially Supports: Some functionality of the product does not meet the criterion.

Does Not Support: The majority of product functionality does not meet the criterion.

Not Applicable: The criterion is not relevant to the product.

Not Evaluated: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.1 Report

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports ▾	All meaningful non-text content has a text alternative that serves an equivalent purpose.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable ▾	The product does not include prerecorded audio-only or video-only media.
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable ▾	The product does not contain prerecorded video content requiring captions.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable ▾	No prerecorded synchronized media is present.
1.3.1 Info and Relationships (Level A)	Partially Supports ▾	Most experiences convey information and relationships programmatically using appropriate semantic elements (headings, labels, and lists). However, a few components contain minor markup issues where lists include non- <code></code> elements, or select inputs lack explicit label associations. These do not significantly impact usability, but we are committed to fixing these issues by EOY 2026 and preventing them from happening moving forward.
1.3.2 Meaningful Sequence (Level A)	Partially Supports ▾	The product generally maintains a logical and meaningful reading and focus order across the platform. Minor inconsistencies were observed in a few interactive components (offer/order sidepanel + multi-create grid editor) where focus may skip or reset, or certain details are not announced in the expected sequence. These issues are limited in scope and do not prevent users from navigating or understanding content. Alternative navigation paths and accessible equivalents are available.
1.3.3 Sensory Characteristics (Level A)	Supports ▾	Instructions and information are not conveyed by color, shape, size, or sound alone. All cues and guidance are provided with accompanying text or labels to ensure they can be understood without relying on sensory characteristics.
1.4.1 Use of Color (Level A)	Supports ▾	Color is not used as the sole means of conveying information, indicating actions, or distinguishing elements. Text labels, icons, and other visual indicators are provided to ensure information remains clear without reliance on color perception.

Criteria	Conformance Level	Remarks and Explanations
1.4.2 Audio Control (Level A)	Not Applicable ▾	The product does not play audio automatically.
2.1.1 Keyboard (Level A)	Supports ▾	All functionality of the product is operable through a keyboard interface without requiring specific timings for individual keystrokes. Users can navigate, activate controls, and complete primary workflows using standard keyboard commands.
2.1.2 No Keyboard Trap (Level A)	Partially Supports ▾	Most interactive elements can be navigated and exited using a keyboard alone. However, focus may become trapped within certain components, such as the message composer toolbar and the listing detail image area, limiting full keyboard navigation in those views. Users can navigate using alternative paths; no critical workflows are blocked. We are committed to fixing these issues by EOY 2025.
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)	Supports ▾	The product does not rely on single-character keyboard shortcuts. No functionality is triggered by character keys without modifiers, preventing accidental activation for keyboard and assistive technology users.
2.2.1 Timing Adjustable (Level A)	Not Applicable ▾	The product does not include time-limited interactions.
2.2.2 Pause, Stop, Hide (Level A)	Not Applicable ▾	The product does not include moving, blinking, or auto-updating content.
2.3.1 Three Flashes or Below Threshold (Level A)	Not Applicable ▾	The product does not contain flashing or strobing content.
2.4.1 Bypass Blocks (Level A)	Supports ▾	The product provides consistent navigation mechanisms that allow users to bypass repeated content. Landmarks, headings, and structured regions enable keyboard and assistive technology users to move efficiently to main content areas.
2.4.2 Page Titled (Level A)	Supports ▾	Each page includes a unique and descriptive title that identifies its purpose or content, allowing users and assistive technologies to easily determine context and navigate between pages.
2.4.3 Focus Order (Level A)	Supports ▾	Keyboard navigation follows a logical and predictable focus order that preserves meaning and operability. Users can move sequentially through interactive elements without unexpected jumps or disruptions in focus.
2.4.4 Link Purpose (In Context) (Level A)	Supports ▾	Links are clearly labeled to describe their purpose or destination within context. Users can reliably identify where each link leads through its visible text or surrounding content without requiring additional information.
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)	Supports ▾	Gestures requiring multiple points of contact or specific movements are not used. All functionality can be operated using simple, single-pointer interactions such as taps or clicks.
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	Supports ▾	Actions that involve dragging, clicking, or other pointer input complete on release (up event) rather than on initial

Criteria	Conformance Level	Remarks and Explanations
		contact. This allows users to cancel or adjust actions before completion.
2.5.3 Label in Name (Level A 2.1 and 2.2)	Supports ▾	Label text and accessible names for user interface components match or closely align, ensuring consistent identification by both visual users and assistive technologies.
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	Not Applicable ▾	The product does not include motion activation or device motion features. All functionality is available through standard touch, pointer, or keyboard inputs.
3.1.1 Language of Page (Level A)	Supports ▾	The default human language of each page is programmatically defined, allowing assistive technologies to present content using the correct pronunciation and linguistic rules.
3.2.1 On Focus (Level A)	Partially Supports ▾	Most interactive components provide clear and consistent identification when they receive focus. A limited number of sort buttons have vague or missing accessible labels, which may cause uncertainty for assistive technology users. These will be updated with proper ARIA labeling in a future release planned for 2026.
3.2.2 On Input (Level A)	Partially Supports ▾	Page and component updates generally occur only when initiated by the user. In a few cases, activating certain sort buttons results in a change of content or context without clear advance indication. These instances will be addressed with improved labeling and predictable behavior in an upcoming release planned for 2026.
3.2.6 Consistent Help (Level A 2.2 only)	Supports ▾	Help and support resources are readily available through multiple channels, including in-app chat, email, and contextual links to the Help Center. Assistance is consistently accessible from the main navigation and relevant pages throughout the product.
3.3.1 Error Identification (Level A)	Supports ▾	All input fields include clear labels, instructions, or examples to help users understand the required information before submission.
3.3.2 Labels or Instructions (Level A)	Supports ▾	Form fields that require specific formats, values, or selections provide clear instructions, inline hints, or validation messages to help users enter information correctly.
3.3.7 Redundant Entry (Level A 2.2 only)	Supports ▾	Authentication processes do not rely solely on cognitive function tests. Users can sign in using standard credentials or supported single sign-on methods without needing to solve puzzles or recall complex information.
4.1.1 Parsing (Level A)	Supports ▾	For WCAG 2.0 and 2.1, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.1 Editorial Errata (#3152).
4.1.2 Name, Role, Value (Level A)	Partially Supports ▾	The product provides strong support for accessible names, roles, and states across most components. Minor issues remain in specific areas where ARIA attributes are missing, misapplied, or duplicated, such as unlabeled

Criteria	Conformance Level	Remarks and Explanations
		buttons, invalid or redundant aria-labels, and tables missing required child roles. These issues are limited in scope and will be corrected by EOY 2026 to ensure full alignment with accessibility best practices.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable ▾	The product does not include live video or audio streams.
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable ▾	The product does not include prerecorded synchronized media.
1.3.4 Orientation (Level AA 2.1 and 2.2)	Partially Supports ▾	The product supports both portrait and landscape orientations on almost every page. Report tables are not currently optimized for smaller screens. However, equivalent information is available through downloadable report formats that can be accessed in any orientation.
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Supports ▾	Input fields across the platform include clear programmatic labels and visible text labels that describe their intended purpose. Where applicable (e.g., name, email, address fields), appropriate autocomplete attributes are used to help assistive technologies and browsers identify common input purposes.
1.4.3 Contrast (Minimum) (Level AA)	Supports ▾	Text and interactive elements meet the minimum contrast ratio of 4.5:1 against adjacent colors. Any minor variations occur in non-essential visuals or decorative elements that do not convey critical information, with alternative cues available through text or icons.
1.4.4 Resize text (Level AA)	Partially Supports ▾	Text across the platform can generally be resized up to 200% without loss of content or functionality. In a few complex layouts, such as the Messages and Reports views, resizing may cause minor clipping or reduced readability, which we plan on fixing by EOY 2026.
1.4.5 Images of Text (Level AA)	Supports ▾	Images of text are only used for essential branding, such as logos. All other textual content is presented as live text that can be resized, read by assistive technologies, and adapted by the user.
1.4.10 Reflow (Level AA 2.1 and 2.2)	Supports ▾	Content and functionality remain available without requiring two-dimensional scrolling. Layouts reflow appropriately across screen sizes and zoom levels, ensuring information is readable and usable without horizontal scrolling.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Supports ▾	Non-text elements such as icons and focus indicators provide sufficient contrast against adjacent colors. Visual cues remain clearly distinguishable for users with limited color perception or low vision.

Criteria	Conformance Level	Remarks and Explanations
1.4.12 Text Spacing (Level AA 2.1 and 2.2)	Supports ▾	The product supports user-applied text spacing adjustments without loss of content or functionality. Text remains readable and properly aligned when line height, letter spacing, or word spacing are increased.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Partially Supports ▾	Interactive content such as tooltips and menus generally behave as expected when hovered or focused. In a few components, including select tooltips and menus on the Homepage and Multi Create screens, elements do not close when pressing Esc, and certain offer cards lack visible focus indicators. These issues are minor and scheduled for resolution by the EOY 2025.
2.4.5 Multiple Ways (Level AA)	Supports ▾	Multiple navigation methods are available to help users locate content, including a global navigation menu, search, and contextual links. These options allow users to find information efficiently using their preferred method.
2.4.6 Headings and Labels (Level AA)	Supports ▾	Headings and labels are descriptive and meaningful, helping users understand the purpose of sections, forms, and interactive elements throughout the product.
2.4.7 Focus Visible (Level AA)	Supports ▾	Keyboard focus is visible and clearly indicated for all interactive elements, including offer and order cards. Users can reliably identify their point of focus throughout the interface when navigating by keyboard.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Supports ▾	Focus indicators remain visible and unobscured as users navigate through interactive elements, ensuring that keyboard users can reliably track their current point of focus.
2.5.7 Dragging Movements (Level AA 2.2 only)	Supports ▾	Dragging operations can be completed using simple pointer interactions or alternative methods such as keyboard controls (for example, users can either click to hold OR use the action to “select multiple listings” in the multi-create experience). Users are not required to perform complex gestures to move or reposition elements.
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Supports ▾	Interactive elements meet or exceed the minimum target size requirements, ensuring that buttons, icons, and controls can be easily activated using touch, pointer, or keyboard inputs without requiring precise movements.
3.1.2 Language of Parts (Level AA)	Not Applicable ▾	The product content is presented in a single language (English) and does not include passages or phrases in other languages that would require language identification. Browser-embedded translators should work properly throughout the application.
3.2.3 Consistent Navigation (Level AA)	Supports ▾	Navigation mechanisms and interactive elements remain consistent across all pages, allowing users to predict layout and behavior as they move through the product.
3.2.4 Consistent Identification (Level AA)	Supports ▾	Form controls and interactive elements behave consistently across the product. Changes in context

Criteria	Conformance Level	Remarks and Explanations
		occur only when expected, providing a predictable experience for users.
3.3.3 Error Suggestion (Level AA)	Supports ▾	Error messages are clearly presented using both text and visual cues. Users are informed of input issues in a way that does not rely solely on color, ensuring accessibility for all users.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports ▾	Error prevention mechanisms are in place for important user actions such as creating, editing, or deleting content. Users are provided with clear confirmations, validation messages, and opportunities to review or cancel before submission.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Supports ▾	Accessible authentication options are available without requiring fine motor control or complex gestures. Users can sign in using standard keyboard, mouse, or touch inputs with clear feedback throughout the process.
4.1.3 Status Messages (Level AA 2.1 and 2.2)	Supports ▾	Status messages, such as confirmations or errors, are programmatically conveyed using appropriate ARIA roles and properties. These alerts are announced to assistive technologies without requiring a change of focus.

Legal Disclaimer

As of the date of publication indicated at the beginning of this Accessibility Conformance Report, this report represents the current view of Rheaply regarding the accessibility of the Rheaply Platform as evaluated under the ITI's VPAT® International Edition Version 2.5Rev. Rheaply cannot guarantee that the information in this report will remain accurate after the publication date, but the company continuously monitors and improves the accessibility of its products and may issue updates from time to time. Any modification, configuration, or customization of the product may render some or all portions of this report inapplicable. This Accessibility Conformance Report is provided "as is" and for informational purposes only.



**Making circularity
accessible to all,
because reuse should
include everyone.**